

## CAFAM - TECH NOTES NO 30

### 29 AUG 2017

#### LABEL PRINTING WITH MIXED VERSIONS OF WINDOWS AND TERMINAL SERVICES CONNECTIONS

**Applicability: Network Version only**

##### 1. Introduction

The way CAFAM prints labels is it uses the Label templates from the CAFAM folder by default e.g. \CAFAM. So everyone in theory would use the same template which would have been set up to the Windows Printer Drivers on the PC that first installed them or last made any changes to the templates themselves

Provided everyone on the network has exactly the same identical Computer and version Windows with the same Printer Drivers for the Label Printer the above would work satisfactorily.

The reality is there are always variances in Computers, versions of Windows in use and Printer Drivers. In order to cater for these variances, the CAFAM program has been set to first “look” for the Label Printer template in a folder of choice that has been assigned to the User under “Folder to write files” from UTILITES > SET UP CAFAM USERS i.e.

email	jonngzennet.co.uk
Folder to write files	C:\CAFAMDBF\

Thus in the example above, the Program will first search for the Label template for this User in C:\CAFAMDBF. If it does not find the Label template file, it will then continue by default to use the one found in the \CAFAM folder in the File Server

##### 2. How to....

1. Set the folder for the User where DBF files will be written to
2. Where the User has access to his or her own Local HDD on a LAN then setting it to C:\CAFAMDBF will be sufficient
3. Where the User is accessing CAFAM via a Terminal Server session, you cannot use C:\CAFAMDBF\ – it would mean everyone would have access to the same single one folder where all Users would use the same Label templates and could cause conflicts
4. It might be better to create a subfolder with the Users name as follows e.g.

email	jonngzennet.co.uk	
Folder to write files	C:\CAFAMDBF\JOHN.DIAS\	User is at
		User Insn

5. Thus each User would have their own folder to “write files” with a unique name to make each location unique
6. All that remains is to place copies of the Label templates in each unique folder, then use the Workstation in question to open the template files, set Printer type and confirm the paper (label) size. Now save the templates as set-up for the Workstation
7. When the Program comes to printing labels, it will locate the templates that you have set up in the above steps and should print the label correctly
8. Please contact us if you need help in setting this all up

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