

CAFAM - TECH NOTE NO 3

01 Mar 1998 (Revision 08 JUN 2002)

NOT A DATABASE ERROR MESSAGE

1. Symptom

The System does not open certain menus and indicates the dreaded message :
"File Found is not a Standard Database File"

2. Reason

A file being opened has a damaged header - most likely caused by powering off the System without shutting down correctly

3. Fix

There are three options open to you

1. Select "Recover from Back-up file" (in UTILITIES>REPAIR FILES>FIX DATA FILES>RECOVER FROM BACK-UP FILE). In this case CAFAM will recover the data from the known good position at the last "Daily File Maintenance" which is prompted for whenever you exit from CAFAM.
CAUTION: Note that ALL your data will revert to the previous last good position at the File Maintenance which hopefully was not too long ago
2. If the above does not work or the last File Maintenance was too long ago then the next option is to recover from your chosen method of hardware File Backup which is not part of the CAFAM Software (i.e. Zip Disk, Tape Streamer etc). This presumes you have performed one fairly recently
3. The third option is to try a Salvage Utility program. We have used SALVAGE.EXE and found this product works well in salvaging files. The program can be downloaded from our site www.cafam.net/salvage.exe and is used as follows:
 1. Go to the MS DOS/COMMAND Prompt and change directory to the CAFAM folder
 2. Copy the offending file to create a back-up elsewhere (just in case Salvage fails!)
 3. Type SALVAGE <filename>
 4. Then launch CAFAM and Re-index the file in the UTILITIES section

Of the three options above, we ourselves would try and use the third option (SALVAGE.EXE) first because it means the least loss of current data. Provided a back-up copy of the damaged file is made, really you have nothing to lose in trying this first

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